WHIA Online Wound Education Program
Log-in Instructions

The Wound Healing Institute Australia (WHIA) Online Wound Education Program (OWEP) can be found at www.elearning.whia.com.au

The following information will explain how to create an account with Moodle and then log in to the WHIA OWEP.

1. Type in www.elearning.whia.com.au into your URL. If possible, use Firefox or Chrome to view the modules. Moodle is better supported by these browsers compared to Internet Explorer. The following page will appear. Click on the ‘Log in’ link at the top right corner in the navy blue band.

2. You need to create a new account. Click on the ‘Create New Account’ button.
3. Complete the details on the account form and then click on the ‘Create my new account’ button.

4. The following screen will then appear informing you that an email has been sent to your nominated email address. At this point you need to check your email account. **Do not click on the ‘Continue’ button.**
5. An email should have been sent to your nominated email address asking you to confirm your new account. Click on the link contained within the email.

6. The WHIA OWEP site will now appear confirming your registration. Click on the ‘Courses’ button to see your allocated modules.

7. Your modules are all listed on your dashboard. Click on the module link to begin the course.
8. For future log ins return to the www.elearning.whia.com.au/login page and type in your username and password then click the ‘log in’ button.

What can go wrong?

- The most common error is an incorrect email address. This will prevent the confirmation email reaching you and you will not be able to confirm your account. Some email accounts such as hotmail and Yahoo may interpret the emails as junk so please check your junk folder. If you do not receive this email you can either create another new account or contact the site administrator on info@whia.com.au.

- If access to the modules has been arranged by your organisation you must create a new account using your work email address as the modules are linked to your work email string. Using a private email address will create an account but no modules will appear on your dashboard.

- An empty dashboard? This is usually due to an error that occurred when creating your account. Contact the site administrator at info@whia.com.au and they will allocate your assigned modules. It may be that your dashboard is empty because you have created an account using a personal email address instead of a work email address or that you have created an account without purchasing a module first. To purchase a module visit our shop at www.whia.com.au.

- If you click on the ‘Continue’ button at step 4 you will return to the module log in page. When you enter your username and password it will not recognise your account. You must click the link in your confirmation email to activate your username and password.